

**Los Angeles County Department of Mental Health
Transitional Age Youth System of Care (TAY-SOC)
Quality Improvement Committee Meeting**

Meeting Minutes: September 26, 2013
Location: West Central Mental Health
3751 Stocker St, Los Angeles 90008

Chair: Staci Atkins, Chairperson
Minutes: Staci Atkins

Start Time: 9am
End Time: 11am

Attendees:

Armstrong, Valerie-The Guidance Center
Atkins, Staci - DMH/West Central Family MHC
Cabrera, Perla-DMH/SA 6 Administration
Campbell, Marilyn-Kedren MHC
Chae, Christine-Tessie Cleveland
Echeverria, Liz - SCHARP/Barbour & Floyd
Fisher, Cathy - 1736 Family Crisis Center
Garnica, Andrea-Weber Community Center
Gertmenian, Dr. Socorro-LA Child Guidance
Gonzales, Jannelle-Hollygrove EMQ
Hayes, Michelle-Eggleston Youth Center
Johnson, Tamela-Personal Involvement Center
Kauser, Ahmad-DMH/Specialized Foster Care
Kim, Kathleen -Counseling4Kids
Leon, Lori-CII
Lewis, Yolanda-Pacific Clinics

Montoya, Rafael-Didi Hirsch MHC
Moore, Vynette-Shields for Families
Nguyen, Mimi-SSG/API
Nguyen, Thang-DMH/Program Review
Oh, Agnes-Drew Child Development Center
Ridgway, Angelia-DMH/AFH
Sagun, Jaclyn-Alafia Mental Health Institute
Salazar, Nicole-Exodus Recovery
Spears, Kimberly-DMH/SA 6 Administration
Ullah, Sabrina-Tessie Cleveland
Vargas, Heather-SVCS
Vigil, Andy-Drew Child Development Center
Woods, Rosary-Kedren Mental Health

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Agenda Item/Presenter	Discussion	Decisions/Scheduled Tasks
Welcome & Introductions		
Agenda Item/Presenter	Discussion	Decisions/Scheduled Tasks
<p>Review of Meeting Minutes</p> <p>Quality Improvement-Staci Atkins</p> <p>Cultural Competency Committee Updates</p> <p>Clinical Quality Improvement-OMD Report</p> <p>Patients' Rights Office</p> <p>EPSDT Monitoring Report</p>	<ul style="list-style-type: none"> • Standard • Dr. Southard attended the last CCC Meeting. Presentation on Rights of Passage took place on September 24, 2013. • E-prescribing will begin at the end of December for all DO doctors. Will replace PATS System. • Online Incident Reporting scheduled to begin in a year from now. LE will probably have one identified person to have user access. • NOA-E must be provided to consumers when we are unable to see them in the time frame specified in Policy 202.43 • Report shows client that are "high utilizers" (any client using \$3000 or more in a two-month period). High utilizers tend to stay in the system longer. 	<ul style="list-style-type: none"> • Minutes were approved without correction • See handout • See handout. Email Staci if you would like to have access to report.

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Agenda Item/Presenter	Discussion	Decisions/Scheduled Tasks
<p>Quality Assurance-Staci Atkins</p> <p>MHP Logs Returned</p> <p>Update on Statewide Disallowances</p> <p>Reminder: Unlicensed Psychologists and doctorate level Psych Assistants</p> <p>Scheduling Clinical Appointments Policy</p> <p>IBHIS Update</p>	<ul style="list-style-type: none"> • Staci returned MHP Logs submitted to QA by Providers • State informed us that statewide, 38-41% of disallowances were surrounding day treatment. • 10% increase in disallowances, however, day treatment was not always included in audit samples before. • Program review found one agency had two Psychology post docs billing that did not have waivers. Psychologists need to be either licensed or licensed waived. • QIC reviewed Policy 202.43 • Pilot sites are going live in December • QA is in the process of fixing up application that was used for enrollment so LE providers can input updates prior to “go-live.” Should still complete rendering provider forms for new employees and enter them into IS. • For DO plan is to have a “super user” to make updates directly into IBHIS. • Once we go live in IBHIS, we will no longer be developing paper forms, with the exception of consents, face sheet, open episode form. • Required forms like treatment plan and assessment will probably be required data elements for contractors, with possibly less information required. 	<ul style="list-style-type: none"> • See handout • See Handout

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Agenda Item/Presenter	Discussion	Decisions/Scheduled Tasks
<p>QA Technical Assistance</p> <p>Upcoming Trainings-Dr. Dobbs</p> <p>Open Agenda</p>	<ul style="list-style-type: none"> Day Treatment-workgroup is working on a new tool for day treatment programs. Hoping to have it finalized by November. DO Chart Reviews-Memo went out to Program Heads last week. State Systems Review-DMH received draft report last week, after final is received in 30 days, DMH has 15 days to appeal. Question was raised about the timeline for mailing a NOA-E. <p>Next Meeting is Thursday, November 21st</p>	<ul style="list-style-type: none"> Staci to get clarification from Martin Hernandez.

Staci Atkins

Staci Atkins

11/21/13

Date